

FUNCTIONALITY CRITERIA – RFP UJ 06/2025: PROVISION OF SOCMINT (SOCIAL MEDIA INTELLIGENCE) AND OPEN-SOURCE INTELLIGENCE (OSINT) TO THE UJ PROTECTION SERVICES FOR A PERIOD OF THREE YEARS

NO.	AREA OF FUNCTIONALITY	FUNCTIONALITY CRITERIA	POINTS PER ITEM	MAXIMUM POINTS
(i)	OSINT/SOCMINT Experience	<p>Related Work Experience</p> <p>The number of related projects as per scope of work completed in the last three (3) years to the value of R 300 000.00 or more – (demonstrate experience in a similar environment and scope).</p> <p>Appointment letters, reference letters, purchase order and must be submitted for each project listed. No marks will be allocated for inadequate information.</p> <p><u>All reference and appointment letters must be on the company letterhead with relevant contact details.</u></p> <ol style="list-style-type: none"> 1. Appointment letters: 5 points Reference letters: 5 points 2. Appointment letters: 5 points Reference letters: 5 points 3. Appointment letters: 5 points Reference letters: 5 points 4. Appointment letters: 5 points Reference letters: 5 points <p>NOTE: Any reference or appointment letters submitted before 2022 will result in the bidder obtaining 0 points.</p>	<p>10points</p> <p>10points</p> <p>10points</p> <p>10points</p>	40 Points
	Functionality	<p>Functionality</p> <p>1. Availability and Quick, Local Response The successful Bidders shall be available for engagement by UJ on twenty-four (24) hours, seven (7) days a week, three hundred and sixty-five (365) days a year basis. (Bidder to provide an operations plan stipulating the above) (10)</p> <p>2. Proven Ability and experience to deliver on SOCMINT and OSINT. Have capacity, relevant experience and accreditation to provide the following:</p> <ul style="list-style-type: none"> • Techniques (2) • Products, (2) • Tools (2) • Procedures, (2) • Training (2) <p>in the field of SOCMINT (Social media intelligence) and Open-source intelligence, (OSINT) to PS. (Bidder to provide an operations plan stipulating the above) (10)</p> <p>3. Disaster Recovery Planning Service provider to have customized plan for recovery in the event of disaster to ensure continued service delivery. (Bidder to provide a disaster recovery plan stipulating the above) (10)</p> <p>4. Daily Backups and Cloud Services Daily backups of risk identified for possible future use. (Bidder to provide a data back-up plan stipulating the above) (10)</p>	<p>10 points</p> <p>10 points</p>	40 points

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		NOTE: If any of the items are not provided, 0 points will be allocated.		
	Turnaround Time	Reporting framework Samples to be attached for all reports Show the ability to provide timed reports: <ul style="list-style-type: none"> • Weekly reports • Monthly reports • Quarterly reports • Mid-year reports • Annual reports NOTE: 0 out of 20 points will be allocated if any of the items are not provided.	20 Points	20 Points
			Total Points	100 Points