



16 April 2024

Our ref:

**RFP UJ 27/2024: Appointment of a Service Provider to Provide Oracle E-Business Suite and Cloud Support and Maintenance Services for a Period of Three (3) Years**

Dear Sirs / Madams

You are hereby invited by the University of Johannesburg, to participate in the tender process for the Appointment of a Service Provider to Provide Oracle E-Business Suite and Cloud Support and Maintenance Services for a Period of Three (3) Years project, as set out in the tender documents.

Your proposal must be in accordance with the Instructions for Tenderers and the Specification / Annexure A document.

Changes to the UJ standard terms and conditions should be indicated in the acceptance form provided. However, proposed changes, that in the view of UJ, changes the scope of work, shall not be allowed or accepted.

It is the responsibility of all Service Providers to ensure that their tender is submitted not later than the appointed date and time. All tenders must be submitted via the Oracle Applications Cloud portal, which can be accessed on the UJ website:

UJ Tender Web Submission Link: <https://www.uj.ac.za/Pages/tender.aspx>

**Tender Number and Description:** RFP UJ 27/2024: Appointment of a Service Provider to Provide Oracle E-Business Suite and Cloud Support and Maintenance Services for a Period of Three (3) Years

**Virtual Tender Briefing:** 23 April 2024 at 10:30 am (MS Teams)

**Interested parties must send an email request to [craftie@uj.ac.za](mailto:craftie@uj.ac.za) to be invited to the virtual tender briefing.**

**Tender Closing Date:** 7 May 2024 at 12:00pm (Oracle applications cloud portal)

Please acknowledge receipt of this Invitation to tender and confirming your intention to submit a proposal as requested quoting the tender ref to the email address below.

**Note:** Bidders are requested to register on the Oracle iCloud Application portal before attending the briefing session to enable access to the tender documents.

- ✚ The registration link is provided on the UJ website – Supply Chain Management – Tenders – How to respond to UJ Tenders as a new Bidder/Supplier – Then follow the instructions.
- ✚ The website has User Training Manuals for ease of reference. This will assist you during the registration process.
- ✚ Bidders who are already registered or who are on the UJ data base, must ensure that your company documents are updated and valid to avoid being blocked on the system and not being able to access the tender pack.

Any questions or comments must be forwarded to [craffie@uj.ac.za](mailto:craffie@uj.ac.za) using ref RFP UJ 27/2024 on the subject line.

#### Very Important:

- The **Tender document** must be read, signed, initialed on each page, completed, and returned with all supporting documentation. (Bidders who attend the compulsory tender briefing will be privy to the document on the icloud tendering portal).
- The **Annexure A** document must be completed in its entirety.
- Please ensure that all **mandatory documentation** which are specified in the **Tender document** as well as in the **specification** documents are submitted with your proposals.
- All documents MUST be submitted electronically, using the link provided.
- No email submissions and no late submissions will be accepted.
- All communication regarding this tender, must be sent to [craffie@uj.ac.za](mailto:craffie@uj.ac.za).

#### Documents provided:

Invitation letter to External Stakeholders interested in participating in the tender process with all relevant dates.

1. Annexure A / Specification
2. Mandatory UJ Tender Document
3. UJ Supply Agreement template.

**Please ensure that you submit all the mandatory compliance documents below,**

1. a copy of the certificate of incorporation or summary of proof of registration with National Treasury's CSD with an active status Valid Tax Clearance
2. a valid SARS Tax Compliance Status (certificate/pin);
3. a valid B-BBEE Contribution Level Certificate/sworn affidavit
4. a Participant who is required by the Companies Act to have its financial statement audited, must submit its audited financial statements for the last 3 years;
5. a Participant who is not required by the Companies Act to have its financial statements audited, shall submit independently reviewed statements, and insofar as permitted by the Companies Act, reviewed statements together with a financial accountability supplement for the **last 3 years**
6. any additional information required under Annexure A, including but not limited to copies of a letter of good standing in terms of COIDA, quality assurance certificates, SABS certificates and ISO certificates (where applicable).
7. All requirements stipulated in the Annexure A document – ***complete all the information required in the document in addition to your proposal.***
8. Mandatory Tender Document – ***initial, sign and complete.***

The tender will be evaluated in 3 stages,

1. Stage 1 – Compliance evaluation
2. Stage 2 – Functional / Technical evaluation (including Bidder Presentations)
3. Stage 3 - Financial and B-BBEE evaluation

Yours faithfully

*CRaffie*