Loadit is looking for a person who can fulfil the following job spec: (Closing date for applications: 31<sup>st</sup> March)

- Job Title:
  - Transport Supervisor for Loadit
- **Start**: April, but flexible
- Responsibilities:
  - Make sure that both customers and drivers are satisfied: (We make all our customers smile.)
    - Ensure that all customer jobs get appropriate drivers allocated to them timeously
    - Monitor customer jobs
    - Solve customer and driver issues
    - Complete administrative tasks relating to the transport jobs e.g. Prepare and email an invoice, adjust prices on the system, etc
  - Other tasks may include:
    - Anything related to helping Loadit grow and be more profitable
- Job requirements:
  - o Part-time now, with potential to go full time as Loadit grows
    - Working flexible hours to start: Week-days and weekends
  - Preferably a Diploma in transport or logistics:
    - Minimum passed 2<sup>nd</sup> year if still studying, preferably finishing full time study at the end of 2020
  - o Great communication skills, particularly over the phone
  - o High EQ ability to deal appropriately with the occasional emotional customer or driver
  - High problem solving ability
  - Good maths
  - Good English
  - o Good IT skills: Excel, MS Word, Email, general internet, etc
- Experience:
  - o Road transport experience would be good, but not critical
  - o Proven ability to plan and organise for stuff to get done
- Where:
  - Johannesburg based: Mostly will work from anywhere as long as you have good connectivity:
    - Be available on mobile
    - Able to access internet
  - Easy access to Rosebank area for coming into the office when required You will need to commute to a place where you can meet with a trainer for at least ten days while undergoing initial training
- Hardware required: (Data and voice costs will be covered by Loadit.)
  - Have your own good laptop
  - Have your own good smartphone

## Please send CV's to:

- help@loadit-app.com