



INTERPERSONAL COMMUNICATION FOR LEADERS

Leaders with excellent interpersonal skills perform better personally and professionally. They are able to communicate more effectively, experience healthier workplace relationships and impact positively on productivity.

PROGRAMME OVERVIEW

The programme is aimed to equip learners with the required interpersonal leadership theories, knowledge, skills, values and attitudes, regarding their interpersonal leadership communication, to build trust with individuals and teams in the new world of work.

LEARNING OUTCOMES

At the end of the programme, students will be able to:

- Argue interpersonal leadership theory within the wider body of leadership theory. This will be achieved through
 having an understanding of various workplace relationships and the students own leader interpersonal
 communication style.
- Interpret various trust models. Students will learn to understand their own level of trust and how it may impact on employee performance and team dynamics.
- Debate the realities of team relationship dynamics. This will be achieved through an evaluation of the different team dynamics such as team size, diversity of the team members, team roles and norms that effect the interpersonal dynamics of a team.

ENTRY REQUIREMENTS

Prospective students range from emerging leader positions to senior leadership positions within an organisation. Access to the Internet are prerequisites for enrolment in the programme.

DURATION

This is a fully online programme. The duration of the programme is 14 weeks.

ASSESSMENT

Students will be assessed online using a variety of methods namely: individual assignments and practical work.

WHO CAN BE CONTACTED?

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