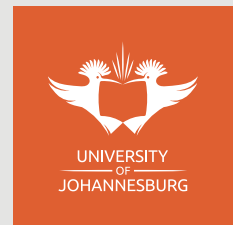


Department of Transport and Supply Chain Management

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2020

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- **Service quality expectations of online grocery consumers in Gauteng, South Africa.** Journal of Contemporary Management, Vol 16 (2) – *BS Brink, GJ Heyns and PJ Kilbourn (2019).*
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