



Frequently Asked Questions for students

10 February 2022

Why is vaccination mandatory (compulsory)?

COVID-19 is still with us and we all need to take care of ourselves and others. For this reason, UJ campuses and facilities are [mandatory vaccination sites](#). Click on this link: [\[mandatory vaccination\]](#) to find out what you will have to do to access campus.

UJ will take **disciplinary measures** against students and staff who break COVID rules on campus, so be sure to be mindful of these at all times. Read UJ's COVID-19 guidelines [here](#).

If we are vaccinated, why wear masks?

Everyone in South Africa is required to **follow** the **guidelines** set by the [Department of Health](#), even if we are vaccinated. This means:

- Maintain a healthy physical distance from people (e.g., in queues, or in classes / labs)
- Wash your hands thoroughly and regularly
- Use sanitiser when you cannot wash, and
- Wear a mask everywhere on campus and in all UJ facilities that are shared spaces.

How will I know when to come to class?

Each Department and Faculty is responsible for communicating the teaching arrangements to its students. Be sure to log into uLink regularly, and into your modules on Blackboard to check for announcements and other communications. If you are confused or feel lost, please ask for help. Tutors will be available in some subjects to assist you too. If you do not know how to use UJ's **online learning** environment, contact uhelp@uj.ac.za.

How do I know that classrooms are safe?

UJ makes sure that all sanitisation protocols are adhered to, and classrooms, bathrooms, library, laboratory and all other spaces are regularly sanitised in line with national requirements. Your health and safety are extremely important to us.

What happens if a classroom or other space is not clean, or if there is no sanitiser?

If this happens, please report it immediately to your lecturer or any staff member who will ensure that the appropriate measures are taken.

Will the University be providing me with data so that I can study?

No, UJ will no longer be sending all students data as we are back on campus. All campuses are Wi-Fi enabled, so you can connect on campus, in the residences, and in any of the library facilities.

Will the University sanitise or decontaminate facilities?

Yes, if the staff in an area have tested positive for Covid-19, AND the area cannot be kept out of service for 7 days then it will be decontaminated. Otherwise, it will be isolated for 7 days as per the rules.

Do my lecturers have to wear a mask when they are teaching?

Yes, all academic and teaching support staff must keep masks on at all times during lectures, practicals or tutorials.

What should I do if someone I see is not using a mask as required?

Report this directly to Protection Services or Occupational Health

Must I isolate if I am in contact with an infected person or if I test positive?

Please report this to **Primary Health Care** and they will advise you. According to the latest Adjusted Alert Level 1, the following will apply:

- Those who test positive with *no symptoms* do not have to isolate.
- If you test positive *with symptoms*, the isolation period is now 7 days.
- Contacts (in other words, people exposed to a COVID-19 positive person) do not have to isolate unless they develop symptoms.

What help is available to me as a student?

The UJ Writing Centre

Please contact the Writing Centre for help with academic writing:

APK: D-Ring 3, Tel. 011 559 2568 - Monday to Friday

APB: K Block (above Study Centre), Tel. 011 559 1646 - Monday to Friday

DFC: John Orr Building (6th Floor, Room 6611), Tel. 011 559 6595 - Monday to Friday

SWC: Adelaide Tambo Building (ACA111), Tel. 011 559 5652 - Monday to Friday

Learning Development

The Learning Development Unit (LDU) provides undergraduate students with academic skills to support students to achieve academic success. This involves providing workshops on time management, exam-taking, note-taking, reading skills and many more.

Academic Consultations

Contact Learning Development Unit for a face-to-face/online study skills consultation using the following email: learningdevelopment@uj.ac.za or contact the campus coordinators directly:

- Ms. Jo-Anne Mooney jo-annem@uj.ac.za APK
- Mrs. Rose Adegoke radegoke@uj.ac.za Bunting Road
- Mrs. Razia Mayet, Razia raziam@uj.ac.za Doornfontein
- Dr Welcome Kubeka wkubeka@uj.ac.za Soweto

Online study skills module

The Learning Development: Study Skills online L1 module is foundational in nature. It has as its primary purpose, the development and mastering of academic and professional skills required to facilitate learning for students in their regular modules of their undergraduate degree studies. Students can self-enrol in the Learning Development Study Skills L1 self-paced module on Blackboard. They will find it, under Organisations. To self-enrol:

If logged in to Blackboard:

Click on the link: <https://tinyurl.com/2juwzknm>

The enrolment confirmation page is shown – click on Submit

If logged in on Blackboard:

Go to Institution Page

Select Organisation Search

Search for the organisation and enrol into it.

Note that the students can ask a facilitator to enrol them by emailing

learningdevelopment@uj.ac.za

For further information or online consultations, contact LDU at the following email address: learningdevelopment@uj.ac.za. You can also follow LDU's [Facebook](#) page.

The UJ online student success module (The SOS module)

All this information presented above is available on the Blackboard Organisation module – On the Go: Student Online Success (SOS).

How to access On the Go: SOS module;

1. Log on to <https://ulink.uj.ac.za>

2. Blackboard

3. “Organisation Search” search for

4. Search Keyword: student online success

5. Scroll to CM0369: On the Go SOS

6. CM0369 Enroll

7. Submit

8. OK

Once you are enrolled, you will have access to various topics such as How to Work in Groups, Learning Development, Literacies Development, and much more.

Student Success Influencers

You can also follow our student success Faculty Influencers for up-to-the-minute student success tips on these platforms:

Instagram: @ujososreps

TikTok: @ujosos

The Find-your-way website

UJ has created a website (which falls outside the Learning Management System) that contains the key student success related information. You can access the website at:

<https://findyourway.uj.mobi/>

Who should I contact regarding finance / fees?

The website provides useful information and links. You can find it [here](#)