

# Information on the use of the membership tiers

Alumni that have successfully completed an approved curricular course at the University of Johannesburg (UJ) and its legacy institutions qualify to apply for alumni benefits. Alumni are required to obtain verification email communication before they can make an online payment for the alumni tiers.

#### IMPORTANT INFORMATION

UJ reserves the right to remove, modify or decline these benefits and offerings at any time without prior notice. All membership payments are valid for the month of payment, benefit payments may not be carried over to other months due to non-use or unavailability of a/the benefit.

All benefits can only be utilised by alumni registered to one of the three different tiers, as follows:

- Silver Tier: No monthly payment
- Gold Tier: R150 monthly payment (Alumni on the Gold tier can either choose the library service or the gym)
- Platinum Tier: R250 monthly payment

#### PAYMENT METHOD

Gold and Platinum members are required to select one of three payment options:

- EFT
- Credit Card
- Stop order

Your reference number should include your selected membership tier and a student number i.e..

Silver Student Number

- Gold Student Number
- Platinum Student Number

#### MANDATORY VACCINATION SITE

It has been confirmed that UJ has suspended the mandatory vacation policy at all its campuses with immediate effect. You are therefore no longer subjected to the mandatory vacation policy. <a href="https://www.uj.ac.za/news/executive-communique-suspension-of-covid-19-mandatory-vaccination-measures/">https://www.uj.ac.za/news/executive-communique-suspension-of-covid-19-mandatory-vaccination-measures/</a>

#### **ALUMNI ON CAMPUS BENEFIT ACTIVATION**

All on campus benefit applicants need to pay an upfront payment of R 150.00 for an alumni access card. The access card will provide access to all campuses in relation to the in-person benefit tier. Applicants can only receive an alumni access card that is tied to a benefit tier. Alumni access cards cannot be used for access onto the UJ campuses only. Alumni with existing alumni access cards may use their existing alumni access cards, the alumni access card will be activated once the alumnus has joined a membership tier.

### **UJ LIBRARY BENEFIT**

All online resources are open-source materials. Booking library venues are subject to the UJ library terms and conditions. The UJ library retains the right of admission.

#### **UJ SPORTS BENEFIT**

The sports benefit currently only applies to varsity cup rugby game tickets. Any additional tickets and/or events available to alumni on the benefit tiers will be communicated to all alumni as and when they become available.

#### ARTS AND CULTURE BENEFIT

The arts and culture benefit only applies to UJ-produced content. Any additional tickets and/or events available to alumni on the benefit tiers will be communicated to all relevant alumni as and when they become available. Alumni booking a ticket must alert the alumni department of their intentions and a promo code will be communicated to the alumni to apply to the purchase of a ticket.

Free tickets apply only to the purchase of a ticket, therefore it is "buy one and get one free" for alumni on the Gold tier. Alumni on the Platinum tier will get two free tickets per ticket purchased.

### SCHOOL OF TOURISM AND HOSPITALITY (STH) BENEFIT

When alumni book at STH, specific benefit tiers as well as your alumni registration must be communicated to STH. STH benefit is subject to space and availability.

### **Click here for details**

The STH benefit includes the following rate for all alumni:

# Package details

The conference package rates offered will be as follows:

# A. Conference Package.

	<u>Alumni Rate</u>	External Rate
Half day conference package	R 366.00 per person	R 440.00 per person
Full day conference package	R 446 per person	R 515 per person

### **Conference Package Breakdown**

Half day conference package includes:

- Projector and screen (Any other additional AVU will be quoted accordingly.)
- 2 x bottled water per person, mints, notepads and pens in the venue
- Arrival tea and coffee and arrival refreshment
- Mid-morning tea and coffee and mid-morning refreshment
- Chefs Choice lunch (3 course buffet for 30 guests and more, less than 30 guests will be served a plated 3 course lunch)

- 1 Soft drink per person
- Staffing

# Full day conference package:

- Projector and screen (Any other additional AVU will be quoted accordingly.)
- 3 x bottled water per person, mints, notepads and pens in the venue
- Arrival tea and coffee and arrival refreshment
- Mid-morning tea and coffee and mid-morning refreshment
- Chefs Choice lunch (3 course buffet for 30 guests and more, less than 30 guests will be served a plated 3 course lunch)
- 1 soft drink per person
- Afternoon tea and coffee and afternoon refreshment
- Staffing

	Alumni Venue Hire Rate		External Rate	
TheKerzner@UJ Venue	Half Day	Full Day	Half Day	Full Day
Conference Room 1 or 2	R 2 000.00	R 2 640.00	R 3 000.00	R 3 960.00
Conference Room 1 and 2 Combined	R 3 200.00	R 3 960.00	R 6 000.00	R 9 000.00
Conference Room 1, 2 and Bistro	R 3 800.00	R 4 372.00	R 7 500.00	R 12 000.00
Auditorium	R 2 000.00	R 2 695.00	R 5 200.00	R 8 820.00
Stellenbosch Room	R 1 200.00	R 2 200.00	R 2 800.00	R 4 400.00
Syndicate Rooms 6, 8 and 9	R 500.00	R 660.00	R 900.00	R 1 320.00

Syndicate Room 7	R 580.00	R 580.00	R 1 000.00	R1 650.00	I

### **Venue Hire Breakdown:**

Half day venue hire – maximum of 5 hours

Full day venue hire – maximum of 9 hours

Venue hire includes:

- Projector and Screen (Any other additional AVU will be quoted accordingly.)
- 1 x Bottled water per person, mints, notepads and pens in the venue

### **Booking Procedure**

**Step 1**: Booking will be done online (TheKerzner@UJ booking system).

- TheKerzner@UJ booking system to have alumni tab. (TheKerzner@UJ to confirm if this is possible.)
- The alumni tab will have a student number / ID as a requirement for verification purposes.

**Step 2:** TheKerzner@UJ will send booking enquiries for verification to alumni@uj.ac.za.

**Step 3:** After verification, TheKerzner@UJ will send a quote to alumni to confirm the booking.

The package will be reviewed annually.

For booking enquiries please send an email to <a href="mailto:bookthekerzner@uj.ac.za">bookthekerzner@uj.ac.za</a>

#### **UJ GYM BENEFIT**

UJ gym is currently available to vaccinated alumni. Operating hours will be:

APK: 10h00 to 18h00 APB: 08h00 to 15h00 SWC: 10h00 to 18h00 DFC: 08h00 to 15h00

The use of UJ gym facilities are subject to the UJ gym's terms and conditions. The UJ gym retains the right of admission. For booking enquiries please send an email to Darshan Raman darshanr@uj.ac.za

#### **UJFM BENEFIT**

The use of the UJFM benefits are subject to all of UJFM's terms and conditions. When booking this benefit, specific benefit tiers as well as your alumni registration must be communicated to UJFM. UJFM will confirm your alumni status as well as your specific benefit tier with the Alumni Office. For booking enquiries please send an email to <a href="mailto:anathis@uj.ac.za">anathis@uj.ac.za</a> OR <a href="mailto:uj.msales@uj.ac.za">uj.msales@uj.ac.za</a>

#### **UJ ISLAND BENEFIT**

The use of the UJ Island benefits are subject to all of UJ Island's terms and conditions. When booking this benefit, specific benefit tiers as well as your alumni registration must be communicated to the UJ Island booking personnel. The UJ Island will confirm your alumni status as well as your specific benefit tier with the Alumni Office. For further enquiries and bookings send an email to Christelle Richean <a href="mailto:crichean@uj.ac.za">crichean@uj.ac.za</a>.

#### **UJ ONLINE SHOP BENEFIT**

Alumni who wish to make use of the UJ online shop benefit need to first contact the alumni office in order to be issued with a voucher code to be applied to the purchase. For further enquiries send an email to <a href="mailto:alumni@uj.ac.za">alumni@uj.ac.za</a>

#### **External Benefits**

All external benefits are provided/executed by the relevant external organisation. All benefits provided by the external organisation is subject to their provision and the University of Johannesburg is not liable for the provision/execution of the benefit. All external benefits may be removed/revoked without notice.

#### Mail & Guardian benefit

The Mail & Guardian has provided all UJ Alumni with 6 months of free access to their online premium platform. After which UJ Alumni on the Silver tier will pay the normal rates, Alumni on the gold package will pay a discounted rate of R75.00 per month fee on the Mail & Guardian premium platform and Alumni on the Platinum tier will pay a Discounted rate of R60.00 per month fee on Mail and Guardian premium platform.

#### Pnet benefit

The UJ Alumni department has entered into a partnership with Pnet, an online recruitment company. Pnet has provided UJ Alumni with a web plug-in on the Alumni Connect platform (<a href="www.ujalumni.co.za">www.ujalumni.co.za</a>). This plug-in provides alumni with job opportunities that appear on the Pnet website. All jobs can be viewed via the Alumni Connect platform and all applications, evaluations and placements are not directly influenced or conducted by the University of Johannesburg. All queries and questions about job vacancies and applications should be directed to the employing organisation or to Pnet directly.

The Alumni Connect platform as well as this service provided by Pnet, is Free of charge for all alumni for as long as the partnership endures.

### **GENERAL TERMS AND CONDITIONS**

#### **Terms and Conditions**

The Terms and Conditions set out in this document concern the operation and administration of the paying alumni members, the use of the alumni access card, and the alumni benefits that members may qualify for as a result of joining the alumni membership.

Individuals who qualify to join the alumni membership agree to be bound and adhere to the Terms and Conditions.

The most current Terms and Conditions at any point in time can be found on www.uj.ac.za/about/Pages/TCs.aspx

The Terms and Conditions may be modified and updated at any time with reasonable notice.

The alumni office and its affiliates will not accept any liability for any email communication to any member that is lost or not received.

### Members/Membership

The following groups qualify as UJ alumni:

Alumni (diplomats and graduates of formal subsidised qualifications from the University of Johannesburg, the former Rand Afrikaans University and the former Technikon Witwatersrand).

Monthly membership fee is R 150.00 for the Gold tier and R 250.00 for the Platinum tier, inclusive of the alumni access card.

Members can select EFT, credit card or stop order payment option for the Gold and Platinum tiers.

An individual is deemed to be a paying alumni network member when they submit a completed application form and activate their alumni access card through the alumni office.

It is the responsibility of the member to update their membership profile.

Membership is open to all alumni from diplomats and graduates of formal subsidised qualifications from the University of Johannesburg, the former Rand Afrikaans University and the former Technikon Witwatersrand)

#### **Alumni Access Card**

The alumni access card remains the property of the University of Johannesburg at all times.

The card is valid for 12 months following renewal of the membership.

Your membership must be updated annually and the Alumni Office will re-activate your card in accordance with your membership profile.

A member must present this card at all times when making use of the University of Johannesburg's facilities.

The card may not be transferred, borrowed or loaned to other persons. This constitutes misuse and misconduct and may lead to the cancellation of the member's paid membership.

The cost of replacing a damaged or lost or stolen alumni access card is R 150.00 and is paid directly to the provided UJ FNB bank account

#### **Benefits**

Paying alumni members who meet the criteria will be eligible to apply for the benefits on the basis of selection: UJ library benefit, UJ sports benefit, arts and culture Benefit, STH benefit, UJ gym benefit and UJFM benefit wellness programme,

# STEP-BY-STEP PROCESS

- Step 1: UJ alumni request membership via the i-Enabler portal
- **Step 2**: The alumni can select preferred benefit tier from the drop-down menu on the left, i.e. Silver, Gold, or Platinum. The Silver tier is a free tier that only requires registration. The Gold and Platinum tiers are paid for, please refer to the benefits table above.
- **Step 3:** The alumni can select options to renew or cancel memberships under the different tiers. The alumni may renew their membership at any time.
- **Step 4**: An email is sent to alumni as a confirmation of membership requested on their selected tier. There is further card payment, monthly tier payment, and general information in the emailer, please read through it carefully.

**Step 5**: The alumni need to complete and sign any form(s) attached to the email. All information must sent back to the same email address.

**Step 6:** The alumni will have to send their proof of payment(s) to the alumni office, <a href="mailto:alumni@uj.ac.za">alumni@uj.ac.za</a>, as confirmation of payment and for final registration on the select membership tier.

**Step 7:** Once the registration process has been completed, a confirmation email will be sent with card collection information for access onto the four UJ campuses. Once the alumni have received their access cards, they may enjoy the benefits associated with their chosen benefit tier.

# **Changes in Terms and Condition**

The Alumni Relations Office reserves the right to change, limit, modify or cancel benefits, conditions of participation in whole or part at any time should it come to our attention that any such benefits were obtained fraudulently.

### **Notice of Changes**

Any changes made to the alumni benefits offerings or these Terms and Conditions will be shown on the portal, <a href="www.uj.ac.za/alumni">www.uj.ac.za/alumni</a>, and will take effect immediately unless otherwise stated. The Alumni Office will attempt to notify active members of the alumni network programme and benefit changes. However, the Alumni Office will not be liable for any failure to do so.

All announced changes taken by the Alumni Office will be binding on all members.

### **Cancellation of Membership**

The Alumni Office may at its sole discretion cancel the membership of any paying alumni member and revoke any current or previously allocated benefit such as an alumni discount or an alumni bursary for reasons that include, but are not limited to:

- 1) Violation of the terms and conditions set out in the application forms for the alumni benefits
- 2) Misrepresentation of any information or misuse of the alumni benefits by a member;
- 3) Fraud or abuse by a member involving any aspect of this programme
- 4) Non-payment of membership fees.

The cancellation of a member's membership shall take effect immediately upon service of the notice of termination. Any benefits that may have been previously awarded will be forfeited.

### **Voluntary Termination of Membership by Member**

Members may cancel their membership by written notice to the Alumni Office via email to: alumni@uj.ac.za

One month's notice in advance is required for debit order memberships.

### **Lapsed Accounts**

A paying membership is valid for 12 months. Should a member's membership lapse, the member may reactivate their lapsed account by updating their membership with the required membership fee.

# Access to information and consent to collect and process personal information

I, undersigned, herewith consent to the collection and processing of my personal information for the purposes of this Agreement, the execution of my membership and the governance connected thereto.

I accept, agree and understand that UJ keeps and processes data and documents in electronic and paper format, including the data supplied by me/us during registration. UJ may use and transfer such data and use such documents in electronic or other formats for UJ purposes. I/we hereby also consent that my personal information may be used for communication purposes.

### You acknowledge that:

We will at all times remain responsible for determining the purpose of and means for processing your personal information;

Without your personal information we may be unable to continue offering services to you. You are giving us your personal information voluntarily.

# **Marketing Consent**

Your participation in the alumni membership will be taken as you giving us permission to communicate updates, newsletters, discounts and University news to you. Any permission granted by you is specific to your membership and is not affected by any other marketing consent you may have given for any of our other programmes.

You may opt out of any alumni marketing and communications at any time.

#### Privacy note

We may and you expressly consent to us collecting and processing your personal information to open, administer and maintain an up-to-date alumni membership database; monitor and analyse the activity related to your membership; carry out statistical and other analysis to identify alumni needs and trends; develop new programmes and services.

BENEFITS	MEMBERSHIP TIERS

	SILVER	GOLD	PLATINUM
Access card cost: R150.00			
	R0.00	R150.00 p.m	R250.00 p.m
LIBRARY SERVICES	R650.00 valid for 12 months (Including access card)	Free access to Library services or Gym services	Free
Online Library services and additional services <u>Click here</u> for details	Free	Free	Free
School of Tourism and Hospitality (STH) <u>Click here</u> for details	No discount	Alumni rate	Alumni rate + voucher for select events
UJ Gymnasium	Alumni 200.00 per month, access to all Gyms	Free access to Library services or Gym services	Free access to all Gyms
UJ Arts & Culture	no free ticket - normal rates apply	50% Discount - 2 tickets per alumni	60% Discount - 3 tickets per alumni
UJ Sports	no free ticket - normal rates apply	1 Free ticket	2 Free tickets
UJ FM	15% discount	20% discount	30% discount
UJ ISLAND	No discount	20% discount	20% discount

UJ Online Shop Click here for details	No discount	20% discount on purchases of R500 to R 999.99 25% discount on purchases of R1000 and above	25% discount on purchases of R500 to R999.99 including free delivery.  30% Discount on purchases of R1000 and above including free delivery
E-Academic Records Click here for details	Free	Free	Free
4IR Short Courses Click here for details	Free	Free	Free
Wellness Programme Click here for details	Free	Free	Free
Introduction to the Sustainable Development Goals 2022	Free	Free	Free
Click here for details			
External Benefits			
Mail & Guardian  Free for all alumni for the first 6 months	Normal rates apply	Discounted rate of R75.00 per month fee on Mail & Guardian premium platform	Discounted rate of R60.00 per month fee on Mail & Guardian premium platform
Pnet	Free	Free	Free
Over 7 000 job opportunities are available on Alumni Connect. Register here: www.ujalumni.co.za			