

DIP: MANAGEMENT SERVICES D6MASQ

Purpose of the programme

The aim of the qualification is to develop the student's applied and cognitive competencies in the acquisition, interpretation, understanding and application of management information and decision support. The student should be able to analyse and explain company and environmental data, information and systems in the context of a company and its business environment, and to assess and interpret the external impact of decisions. The student should also be able to reflect on his/her managerial decisions and applications to assess the effect thereof in the holistic context of specialised management functions in industry, in order to contextualise their learning to their business environment, and to appreciate improvements and interventions they can affect in their working environments.

Outcomes

Exit level outcomes:

The qualifying student should be able to:

- a) Demonstrate detailed understanding and acquired knowledge to apply different manufacturing, operations and services to an organization in a way that improves organization development and effectiveness. This can involve design, installation, commissioning and implementation of control systems, improvement systems and strategies and new ideas useful in addressing "specific needs" required for operations process/system to function optimally
- b) Understand and apply strategic management services and strategies required to organize, plan, lead and control a system and operational processes to function optimally
- c) Analyse, prepare and apply the dynamics of systems management and design in order to maximize organizational performance, development, efficiency and effectiveness
- d) Apply Management Services techniques in order to make sound decisions required for assisting in the efficient and effective running of an organization.
- e) Apply different management services practices principals, methods, techniques and ideas in order to improve overall organizational planning, operational, tactical and strategic implementation and performance
- f) Illustrate by means of submitting a project based on a research methodology illustrating knowledge, application and implementation of management services techniques, ideas, principles, theories and strategies in order to optimize operational processes and the use of resources.

Admission Requirements and Selection Criteria

Refer to Faculty Regulation EB3 for the minimum admission requirements.

Curriculum

CODE	MODULE	CODE	MODULE
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First year

First semester		Second semester	
BMA01A1	Business Management 1A (Year module)	BMA01B1	Business Management 1B
CAE01A1	Costing and Estimating 1A	CAE01B1	Costing and Estimating 1B
OPM11A1	Operations Management	OPM11B1	Operations Management 1B
ORE11A1	Organisational Effectiveness 1A	ORE11B1	Organisational Effectiveness 1B
STAQTA1	Quantitative Techniques 1A	STAQTB1	Quantitative Techniques 1B

Second year

First semester		Second semester	
BMA02A2	Business Management 2A	BMA02B2	Business Management 2B
EUC01A1	End-User Computing 1A	EUC01B1	End-User Computing 1B
OPT22A2	Operations Management Techniques 2A	OPT22B2	Operations Management Techniques 2B
ORE22A2	Organisational Effectiveness 2A	ORE22B2	Organisational Effectiveness 2B
QAS22A2	Quality Assurance 2A	AFINSA1	African Insights

Third year

First semester	Second semester
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BMA03A3	Business Management 3A	BMA03B3	Business Management 3B
ORE33A3	Organisational Effectiveness 3A	ORE33B3	Organisational Effectiveness 3B
SAD01A1	Systems Analysis and Design 1A	SAD01B1	Systems Analysis and Design 1B
MAN3YR3	Management Services	MAN3YR3	Management Services