

Purpose of the programme

The purpose of the Advanced Diploma in Management Services is to introduce students to applied and cognitive competencies in the acquisition, interpretation, understanding and applications of best practices and work study techniques within organisation. The aim of the programme is to provide problem solving services to medium- or large- sized organisations and definite management support role to all types of management. The programme Helps companies with structuring their internal environment to search out, evaluate and employ knowledge that improve the efficiency and effectiveness of the organisation

Outcomes

The Faculty of Engineering and the Built Environment at the University of Johannesburg introduced DIPLOMAS in order to replace National Diplomas, which led to BTech programmes being phased out as they did not align with the new Diplomas. Therefore, the need by the Department of Quality and Operations Management (DQOM) to introduce the Advanced Diploma in Management Services that align with the Diploma programme is a necessity as aligned with the Higher Education Qualification Sub-Framework (HEQSF) structure. The aim of the qualification is to develop the student's applied and cognitive competencies in the acquisition, interpretation, understanding and applications of operations management. Under the guidance of our advisory committee, this qualification is now regarded as in critical demand in the industry.

Management Services is an administrative tool that can assist with questions on organisational effectiveness and the establishment of work procedures and methods. The quality of the information provided by the programme's students can have a major influence on the quality of decision making by management

Admission Requirements and Selection Criteria

Refer to Faculty Regulation EB3 for the minimum admission requirements.

The minimum admission requirement is a relevant National Diploma or Diploma qualification at NQF level 6 or NQF level 6 equivalent. Students are selected on the basis of academic merit and an approved field(s) of study. An average mark of 60% in the previous degree qualification is required. Preferences will be given to students that have completed a Diploma in Management Services and Operations Management.

Curriculum

CODE	MODULE	CODE	MODULE
First year			
First semester		Second semester	
JOA7X01	Job Analysis	MNE7XB1	Management Economics

ORE7X01	Organizational Effectiveness 4A	ORE7X02	Organizational Effectives 4B
QPP7X01	Quality Planning and Implementation 4	PMM7X02	Project Management
RMQ7X01	Research Methodology	STR7XB1	Strategic Management